



GOODWOOD

The Role

The **Events Host** will be part of the Estate Sales Team and report to the **Sales & Experience Manager**.

About us

At Goodwood, we celebrate our 300 year history as a quintessentially English Estate, in modern and authentic ways delivering extraordinary and engaging experiences. Our setting, 12,000 acres of West Sussex countryside and our story both play significant roles in Goodwood's success. What really sets us apart is our people. It is their passion, enthusiasm and belief in the many things we do that makes us the unique, luxury brand we are.

Passionate People

It takes a certain sort of person to flourish in such a fast-paced, multi-dimensional environment like Goodwood. We look for talented, self-motivated and enthusiastic individuals who will be able to share our passion for providing the **“world's leading luxury experience.”**

Our Values

The Real Thing

Always be inspired by Goodwood's heritage

Derring Do

Daring to surprise and delight

Obsession for Perfection

Striving to do things *even* better

Sheer Love of Life

Sharing our infectious enthusiasm

Purpose of the role

Within the role of Events Host, you will be responsible for ensuring the smooth transition of escorting guests of Goodwood from their various activities across the estate. You will be the first point of contact for the customer upon arrival and ensure their day runs effortlessly. An essential part of your role will be working with various members of our operations teams across the estate, to include; the Motor Circuit, Aerodrome, Clay Shoot Lodge, Golf, and Goodwood Health Club.

Key responsibilities

- To promote the facilities of Goodwood in a professional manner and to act as an ambassador of the Estate by ensuring the efficient co-ordination of customer events
- To ensure all guests are greeted and served promptly
- To be a point of contact for the guests throughout the experience
- Ensure that you have a good product knowledge on all retail experiences
- Carry out any other reasonable requests made by the Events Planner and Sales & Experience Manager

- To aid the operational team on the day, to ensure the smooth running of the event

Qualities you will possess

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| <ul style="list-style-type: none"> • Passion for what you do • Positive and friendly with a “can do attitude” • Attention to detail • Ability to prioritise and organise • Proactive • Take responsibility for yourself | <ul style="list-style-type: none"> • Good listening skills and ability to anticipate customer needs • Copes well under pressure • Confident to make decisions and to stand by them • Excellent communicator • A sense of fun! |
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What do you need to be successful?

- Own or reliable transport is an essential requirement
- A genuine passion for working in the hospitality industry and providing great customer experiences

Each role is assigned a level against our expected behaviour. Your role levels are set out below.

BEHAVIOUR	LEVEL
Think Customer	2
Communication & Trust	1
Taking Personal Responsibility	1
Encouraging Excellence & Commercial Success	1
Working Together	1